



Virtual Care Options










Primary Care Video Visit



Virtual Urgent Care



eClinic

	Primary Care Video Visit	Virtual Urgent Care	eClinic
 CONNECTION	Secure Video	Secure Video	Online Questionnaire
 APPOINTMENT NEEDED	YES	NO On-demand and scheduled available	NO 1 hour response time
 COST	Same cost as an office visit.	Same cost as an in-person urgent care visit. Government-payer plan of Veteran's Affairs (VA) not accepted.	\$45 for online interview* *CentraCare insurance plan enrollees and dependents can use eClinic at no cost.
 AGES	All care options are available for ages 2 and older. Appropriate ages vary by symptom and condition. Minors need to be accompanied by an adult.		
 HOURS	During clinic hours	24/7	24/7
 BEST FOR	<p>Talk with your health care provider and get the same care as an in-person visit.</p> <ul style="list-style-type: none"> • Common illnesses or injuries • Wellness checkups • Mental health concerns • Tobacco cessation 	<p>Common illnesses and conditions typically treated at Urgent Care.</p> <ul style="list-style-type: none"> • Cold / Cough / Flu • Insect Bites • Seasonal Allergies • Sinus / Sore Throat • Rashes 	<p>Common conditions where you have a good idea of what's ailing you.</p> <ul style="list-style-type: none"> • Seasonal Allergies • Sinus Infection • Skin and Eye Conditions • Urinary Tract Infection (UTI) • Yeast Infections
 WHY CHOOSE THIS OPTION?	You can talk directly with your own clinician or care team.	Convenient care without the drive when you need to be seen the same-day.	Fast, easy and affordable.

To get your virtual care appointment started visit centracare.com or call 320-200-3200.

